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| **1.** | **In the context of mobile devices, what does the term tethering involve?**  *In Hinsicht auf Mobilegeräte , was beinhaltet Tethering?* |
| ➀ | Connecting a mobile device to a hands free headset |
| ➁ | Connecting a mobile device to another mobile device or computer to share a network connection |
| ➂ | Connecting a mobile device to a USB port on a computer in order to change the mobile device |
| ➃ | Connecting a mobile device to a 4G cellular network |

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| **2.** | **Which term describes the ability of a mobile device to recognize when two or more points of contact are made on the screen?**  *Welcher Begriff erklärt die Fähigkeit, dass ein Mobilegerät erkennen kann ob man den Bildschirm an zwei oder mehreren Punkten berührt?* |
| ➀ | Multitouch |
| ➁ | Long touch |
| ➂ | Many touch |
| ➃ | Large touch |

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| **3.** | **What is a good source for safely downloading Android apps?**  *Was ist eine gute Quelle bei der man Android Apps sicher runterladen kann?* |
| ➀ | Google Play |
| ➁ | iTunes |
| ➂ | The Apple App Store |
| ➃ | Freeware sites |

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| **4.** | **What are two potential user benefits of rooting or jailbreaking a mobile device (Choose two)**  *Was sind zwei potenzielle Vorteile von Rooting oder Jailbreaking auf einem mobilen Gerät? (wähle 2)* |
| ➀ | The operating system can be fine tuned to improve the speed of the device |
| ➁ | The operation of the carner cellular network may be affected |
| ➂ | The user interface can be extensively customized |
| ➃ | A custom OS may reduce sandboxing features |
| ➄ | The root directory of the device is blocked |

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| **5.** | **Which component is field-replaceable in most mobile devices?**  *Welche Komponente ist in den meisten Mobilgeräten Orts austauschbar?* |
| ➀ | CPU |
| ➁ | RAM |
| ➂ | Memory card |
| ➃ | touchscreen |

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| **6.** | **What are two touchscreen characteristics that are used by most mobile devices? (Choose two.)**  *Welche 2 Eigenschaften des Touchscreens werden in den meisten Mobilegeräten genutzt? (wähle 2.)* |
| ➀ | Two transparent layers of material capable of conducting electricity |
| ➁ | Three layers responsible for conducting electricity which a small air gap between them |
| ➂ | An electrical field of the screen that is interrupted when the user touches the screen |
| ➃ | Two colored layers of material capable of conducting electricity |
| ➄ | A glass screen that is coated with a capacitor |

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| **7.** | **Which two conditions must be met for mobile device security measures such as remote lock and remote wipe to function? (Choose two.)**  *Welche zwei Bedingungen müssen erfüllt sein damit Sicherheitsmaßnahmen wie zum Beispiel Remote-Lock und Remote-Wipe auf einen Mobilgerät funktionieren? (wähle 2.)* |
| ➀ | The device must be powered on |
| ➁ | The passcode must be disabled |
| ➂ | Sandboxing must be enabled |
| ➃ | The device must be connected to a network |
| ➄ | The GPS locator must be enabled |

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| **8.** | **A user accidentally drops a mobile device into a pool. What corrective action should be taken?**  *Ein Benutzer hat versehentlich sein Mobilgerät in den Pool fallen lassen.*  *Welche Korrekturmaßnahme sollte er vornehmen?* |
| ➀ | Open the device and replaced damaged components |
| ➁ | Use a hair dryer to dry the phone |
| ➂ | Contact the manufacturer for repair or replacement |
| ➃ | If the mobile device does not turn on throw it forward and buy a new one |

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| **9.** | **Which statement is true about wireless connectivity on an Android mobile device?**  *Welche Aussage über Wireless-Verbindungen auf einem Android-Gerät ist wahr?* |
| ➀ | First generation cellular standards are mostly digital standards |
| ➁ | Cell phones that use a single standard can often only be used in specific geographic areas |
| ➂ | Cellular standards have made it more difficult and expensive to make calls people that are on a different network |
| ➃ | Third generation cellular standards require a maximum of 1 GB/s for devices moving slowly, such as when a user has a mobile device and is walking |

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| **10.** | **After being left in a car for many hours on a hot day, an iPhone cannot be turned on. What should the user do to fix this problem?**  *Nachdem ein iPhone an einem heißen Tag für mehrere Stunden im Auto gelassen wurde, lässt es sich nicht mehr anschalten. Was sollte der Benutzer zur Behebung des Problems tun?* |
| ➀ | Place the phone in a refrigerated space and allow the unit to cool down |
| ➁ | Return the phone to the manufacturer for repair |
| ➂ | Buy a new power button and replace it |
| ➃ | Disassemble the phone and look for heat related damage |

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| **11.** | **After an upgrade to a mobile device, some applications are no longer working, but some work fine. The user can make calls and send and receive email. Which two kinds of problems could be related to these issues? (Choose two.)**  *Nachdem bei einem Mobilgerät ein Upgrade durchgeführt wurde funktionieren manche Apps nicht aber manche arbeiten einwandfrei. Der Benutzer kann Anrufe durchführen und E-mails senden und empfangen. Welche zwei Arten von Problemen könnten im Zusammenhang mit den beiden Aussagen stehen?* |
| ➀ | A memory problem |
| ➁ | A touchscreen problem |
| ➂ | A software problem |
| ➃ | A circuit board problem |
| ➄ | A cell service problem |

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| **12.** | **Drag and Drop**  *Ziehen und legen!* | |
| ➀ | CDMA | Second – Generation (2G) |
| ➁ | EV – DO |
| ➂ | LTE | Third – Generation (3G) |
| ➃ | GSM |
| ➄ | Mobile Wi-Max | Fourth – Generation (4G) |
| ➅ | CDMA2000 |

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| **13.** | **Which mobile device security feature requires the user to slide a finger over the screen in a specific sequence to unlock the device?**  *Bei welchem Sicherheits-Feature muss der Anwender mit einem Finger über den Bildschirm streichen, damit das Gerät entsperrt wird?* |
| ➀ | Pattern |
| ➁ | Simple passcode |
| ➂ | Slide |
| ➃ | Remote wipe |

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| **14.** | **Which two items common to both Android and iOS devices can be remotely backed up? (Choose two.)**  *Welche zwei Daten können bei Android und iOS Geräten extern gesichert werden? (wähle 2.)* |
| ➀ | Contacts |
| ➁ | Photos |
| ➂ | Settings |
| ➃ | Calendar |
| ➄ | messages |

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| **15.** | **What is an advantage of using flash memory to store data in mobile devices?**  *Was ist der Vorteil wenn man ein Flash-Speicher zum Speichern von Daten in Mobilgeräten benutzt?* |
| ➀ | Flash memory is highly resistant to water and cold |
| ➁ | Flash memory has a drive head that meves, reducing the seek time to locate data |
| ➂ | Flash memory requires very little power to store and retrieve data |
| ➃ | Flash memory is not affected by ESD |

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| **16.** | **What are two purposes of the passcode lock feature on mobile devices? (Choose two.)**  *Was sind 2 Funktionen einer Passwortsperre von einem Mobilgerät? (wähle 2.)* |
| ➀ | To help prevent theft or private information |
| ➁ | To remotely lock the device if it is stolen |
| ➂ | To return devices to the default factory state |
| ➃ | To place the device into a power saving state |
| ➄ | To restore and re - synchronize the device |
| ➅ | To erase all personal data from the device |

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| **17.** | **Which scenario or situation would prevent a user from upgrading the OS on an Android device?**  *Welches Szenario oder welche Situation würde verhindern, dass ein Benutzer ein Upgrade des OS auf einem Android-Gerät durchführen kann?* |
| ➀ | The correct patches were not installed |
| ➁ | The software copyright was not obtained before the installation |
| ➂ | Permission was not obtained from the manufacturer |
| ➃ | The hardware does not meet specifications |

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| **18.** | **A technician is configuring email on a mobile device. The user wants to be able to keep the original email on the server, organize it into folders, and synchronize the folders between the mobile device and the server. Which email protocol should the technician use?**  *Ein Techniker konfiguriert E-Mails auf einem mobilen Telefon. Der Benutzer wünscht die original E-Mail auf dem Server zu lassen, organisiert sie in einem Ordner, und synchronisiert den Ordner zwischen dem mobilen Telefon und dem Server. Welches E-Mail Protokoll muss der Techniker benutzen?* |
| ➀ | SMTP |
| ➁ | POP3 |
| ➂ | MME |
| ➃ | IMAP |

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| **19.** | **Which statement is true about wireless connectivity on an Android mobile device?**  *Welche Aussage über Wireless-Verbindungen auf einem Android-Gerät ist wahr?* |
| ➀ | When the device roams out of the range of any Wi - Fi networks, it can connect to the cellular data network if this feature is enabled |
| ➁ | If the network SSID is not being broadcast the device will not be able to connect to the network |
| ➂ | The Android OS does not support wireless connectivity that uses WPA2 security |
| ➃ | If a Wi - Fi networks is secured with a password the network must be manually configures on the device |

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| **20.** | **What two functions can be performed with the home button on an iOS mobile device? (Choose two.)**  *Welche 2 Funktionen können mit der Home-Taste auf einen IOS Mobilegerät ausgeführt werden? (wähle 2.)* |
| ➀ | Reset the device to the factory default |
| ➁ | Lock the device |
| ➂ | Start voice control |
| ➃ | The same functions as the Android navigation button |
| ➄ | Start the Touch FLO interface |

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| **21.** | **Which statement about synchronizing a mobile device to a PC is true?**  *Welche Aussage über Synchronisation von einem Mobilegerät und einem PC ist wahr?* |
| ➀ | iOS synchronization can only be performed over a USB connection |
| ➁ | To synchronize data on an iOS device, iTunes must be installed on the PC |
| ➂ | Data on Android devices cannot be synchronized with a PC |
| ➃ | Motocast USB can be used to synchronize data when using an iOS device |

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| **22.** | **Which mobile device troubleshooting procedure is correct?**  *Welches Verfahren ist bei der Fehlersuche eines Mobilgerätes vorschriftsmäßig?* |
| ➀ | Mobile devices change so rapidly in design and functionality, it is always better to replace the device rather than repair it |
| ➁ | When a problem appears with a mobile device the owner should analyze if it is cost effective to fix it |
| ➂ | Every time a mobile devices freezes, the owner can reinitialize it by pressing the reset button |
| ➃ | Mobile device problems always resulting in sending the device to the manufacturer for troubleshooting |